

Improving Patient Safety in Hospitals: Turning Ideas into Action

Program Description

This educational program is based on a live, half-day conference held at the University of Michigan Health System on November 22, 2002. The program is intended for clinician and administrative leaders responsible for quality of patient care and patient safety in the inpatient setting. It provides practical, real-life examples of best practices to improve patient safety and reduce adverse events for hospitalized patients. The speakers and panelists include national and community leaders in the patient safety movement.

ACCREDITATION

The University of Michigan Medical School is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to sponsor continuing medical education for physicians. The University of Michigan takes responsibility for the content, quality, and scientific integrity of this CME activity. The University of Michigan Medical School designates this educational activity for a maximum of 2 category 1 credits toward the AMA Physician's Recognition Award. Each physician should claim only those credits that he/she actually spent in the educational activity.

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<http://cme.med.umich.edu/iCME/patientsafety03>

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Learning Objectives

Program participants will:

- Understand successful implementation of practical changes that improve safety and reduce adverse events for hospitalized patients
- Realize the importance of issues of organizational and professional culture in attempting to implement change
- Understand how to foster transparency and a "culture of safety"
- Learn how to analyze the root causes of an adverse event, and to transform that learning into gains in quality and safety
- Recognize the potential for preventing recurring problems through process redesign
- Discuss hands-on examples of changes that have improved quality and safety in hospitals in Michigan

Target Audience

This course is designed for clinician leaders (physicians, nurses, pharmacists, other health professionals) and administrators (CEOs, COOs, QI department leaders, risk managers) responsible for patient safety in hospital settings.

A Web-based CME Program . . .

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