

State Commission on
PATIENT SAFETY

www.mihealthandsafety.org



Public Meeting · June 30, 2005



Welcome and Introductions

Tom Simmer, MD

Chair, State Commission on Patient Safety

*Chief Medical Officer and Senior Vice President,
Blue Cross Blue Shield of Michigan*



Review of Meeting Agenda

- Meeting purpose
- SCPS charge and structure
- From testimony to recommendations
 - Process
 - Examples
 - Framework
- Timeline for remaining steps
- Question and answer session



Meeting Purpose

- To share information about the work of the State Commission on Patient safety with the general public and healthcare stakeholders
- This is the second SCPS public meeting
 - April 28: Early review of process and timeline
 - June 30: Preliminary recommendations



SCPS Charge

- State Commission on Patient Safety (SCPS) created by PA 119-04
 - Passed May 27, 2004
 - Set to be repealed November 27, 2005
- Charge: To examine ways to improve patient safety and reduce medical errors in Michigan
 - Conduct at least two public hearings
 - Review patient safety initiatives and causes of harm
 - Provide a report with recommendations to the Governor by Fall 2005

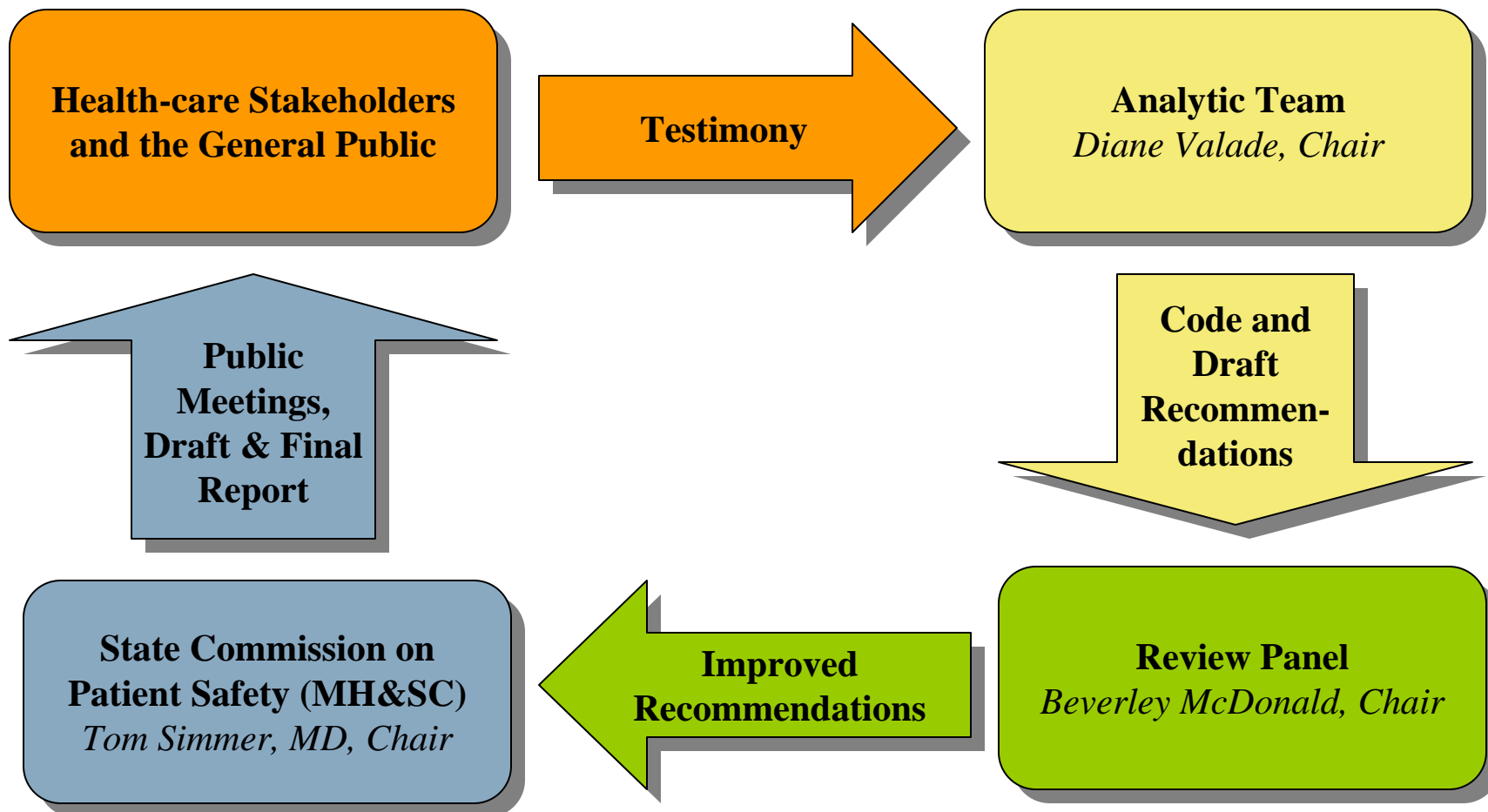


SCPS Structure: MH&SC

- The Michigan Health and Safety Coalition is serving as the State Commission on Patient Safety
- MH&SC was formed in 2000 to improve the quality of care in Michigan by focusing on cost-effective patient safety improvements across all health-care settings
- Two groups help MH&SC fulfill the SCPS charge
 - Analytic Team: Content experts to transform vast amounts of testimony into usable information
 - Review Panel: Subgroup of MH&SC and two patient safety experts



SCPS Structure, Visually





From Testimony to Recommendations

Beverley McDonald

Chair, SCPS Review Panel

Michigan Consumer Health Care

Coalition



From the Testimony

“This state is in a unique position to help shape the national quality and safety agenda.”

—*Professional Organization*



Process: Testimony

- Held 3 public hearings in November 2004 (Southfield, Lansing and Traverse City)
 - Invited 279 Michigan healthcare organizations and patient safety experts
 - Placed ads in local papers to invite consumers
- Received 77 oral and written testimonies
 - 353 individual recommendations
 - Diverse respondents, including consumers, providers, employers, educators, and others



Process: Analytic Team

- Use impartial, qualitative process to collect each submitter's recommendations for creating a safer health-care environment
- Organize individual bits of testimony into higher-level clusters
- Review relevant research/literature
- Draft recommendations for Review Panel



Process: Review Panel

- Review each recommendation in combination with relevant testimony, research, and rationale
- Consider feasibility and needs for legislation, funding, incentives, and additional research
- Further refine groupings and language to strengthen recommendations



Framework

- Framework should help to:
 - Present groups of recommendations for review
 - Identify areas missed by the testimony
 - Organize the final report
- Chose framework from Institute of Medicine's early report, *To Err is Human* (1999)
 - A. Build Leadership and Knowledge
 - B. Identify and Learn from Errors
 - C. Set Performance Standards and Expectations for Safety
 - D. Implement Safety Systems in Health-Care Organizations



Status: Draft Recommendations

Diane Valade

Chair, SCPS Analytic Team

Director, Coalition Activities

Blue Cross Blue Shield of Michigan



Framework in Action

A: Develop Leadership and Knowledge

- Guiding Principles
- Patient-Centered Care
- State-Level Focal Point for Safety

B: Identify and Learn from Errors

- Collect & Use Data
- Safeguard Safety Data & Sources

D: Implement Safety Systems in Health-Care Organizations

- Health-Care Workforce
- Working Together
- Information & Communication Technology
- Design for Safety

C: Set Performance Standards and Expectations for Safety

- Performance Measurement
- Regulation & Licensing
- Professional Education



From the Testimony

“Be bold and don’t hold back. All patients deserve a safe environment... The State of Michigan should be assuming a lead role in creating a safer environment for patients.”

—*Hospital*



Timeline for Remaining Steps

July	Continue Review Panel refinement and prioritization of recommendations to encourage implementation
August	Finish Review Panel process
September	Issue first draft of report; solicit feedback from Review Panel, Commission, and general public
October	Present final report to Review Panel and Commission for approval; once approved, publish report and prepare for distribution
November	Submit report to the Governor (before November 27, when statute is set to be repealed)



Question and Answer Session

Beverley McDonald

Tom Simmer, MD

Diane Valade



Appendix



Responding Organizations Listed in PA 119-04

- Blue Cross Blue Shield of Michigan
- Economic Alliance of MI
- MI Academy of Physician Assistants
- MI Association of Ambulance Services
- MI Association of Health Plans
- MI Council of Nurse Practitioners
- MI Dietetic Association (American Dietetics Association)
- MI Health & Hospital Association
- MI Home Health Association
- MI Nurses Association
- MI Occupational Therapy Association
- MI Osteopathic Association
- MI Pharmacists Association
- MI Podiatric Medical Association
- MI Psychological Association
- MI Society of Anesthesiologists
- MI Society for Clinical Laboratory Sciences
- MI State Medical Society
- Service Employees International Union



Other Entities that Provided Testimony (page 1 of 2)

- American Life Design
- Area Agency on Aging 1-B
- Association of Professionals in Infection Control and Epidemiology – Greater Detroit
- Association of Women’s Health, Obstetrics and Neonatal Nurses
- The Bergendahl Institute
- Citizens to Save Healthcare
- Consumers Advancing Patient Safety
- Detroit Medical Center
- Elder Law of Michigan
- HAP
- Health Care Passport
- General Motors
- Grand Valley State University
- Keystone Center for Patient Safety and Quality
- McClaren Health Care Corporation



Other Entities that Provided Testimony (page 2 of 2)

- MI Association of Acupuncture and Oriental Medicine
- MI Association of School Nurses
- MI Campaign for Quality Care
- MI Consumer Health Care Coalition
- MI Critical Access Hospital Quality Network
- MI Post-Polio Network
- MI Society for Infection Control
- MI Society of Radiologic Technologists
- MPRO
- Munson Medical Center
- Risk Management and Patient Safety Institute (division of MHA)
- Teamsters Union Local 406
- Trinity Health
- U of M School of Nursing
- VHA National Center for Patient Safety
- Wayne State University
- William Beaumont Hospital



Organizations Listed in PA 119-04 That Did Not Respond

- AARP
- American Society of Clinical Pathologists
- Emergency Nurses Association
- Health Care Association of MI
- Mental Health Association of MI
- MI Advocacy Project
- MI Association of Community Mental Health Boards
- MI Association of Emergency Medical Technicians
- MI Association of Home and Services for the Aging
- MI Association for Local Public Health
- MI Association of Nurse Anesthetists
- MI Chiropractic Association
- MI Chiropractic Society
- MI College of Emergency Physicians
- MI County Medical Care Facilities
- MI Dental Association
- MI Hospice and Palliative Care
- MI Physical Therapy Association
- MI Primary Care Association
- MI Radiological Society
- MI Society of Healthcare Risk Management
- MI Society for Respiratory Care
- MI Speech-Language-Hearing Association
- National Association of Social Workers