

Volume II
TECHNICAL APPENDIX



CALL TO ACTION

A Plan to Improve Patient Safety in Michigan's Health Care System

*Final report to
Governor
Jennifer M. Granholm
and the
citizens of Michigan
from the*

**Michigan
State Commission
on Patient Safety**

November 2005

State Commission on Patient Safety



Additional copies

This publication supplements the final report of the Michigan State Commission on Patient Safety. Copies of the Commission's final report are available from the Michigan Health and Safety Coalition, B713, 27000 West 11 Mile Road, Southfield, Michigan 48034. The final report will be posted for a time at <http://www.michigan.gov/mdch>. This document and the final report will be available permanently at <http://mihealthandsafety.org/statecommission/index.html>.

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Availability of full report

The Commission's Final Report (Volume I) and the Technical Appendix (Volume II) are available at <http://mihealthandsafety.org/statecommission/index.html>.

INTRODUCTION

This Volume II of the final report of the Michigan State Commission on Patient Safety contains the technical and working documents used to transform public testimony into the final report contained in Volume I.

Because these are unedited working documents, they were not intended for broad distribution and publication. They are shared here to demonstrate accountability to the Commission's charge and to assist interested parties as they seek to understand what happened to the testimony they submitted. These working documents, which underwent considerable refinement as the project progressed, are provided here to demonstrate the lengths to which the Commission, Review Panel, and Analytic Team went to develop a final report that accurately captured public sentiment as well as the best available scientific evidence.

Behind Tab 1 readers will find the Testimony Reviewer's Guide, which explains the tools and processes used to summarize the written and oral public testimony. The guide also explains the checks and balances used to ensure that testimony recommendations were summarized in a valid and reliable manner and that testimony was grouped into coherent content areas.

Behind Tab 2 readers will find the Code Crosswalk. This document identifies the original 30 content area codes used to classify recommendations from the testimony and follows these codes, through two rounds of grouping and clarification, to the recommendation areas used in the Commission's final report.

Tab 3 contains original coding for all recommendations pulled from the public testimony. This Coded Testimony Recommendations document includes the identification number for the testimony submitter, the verbatim recommendation from the testimony with line number citations, and the recommendation code(s) assigned to the verbatim recommendation. These codes served as initial building blocks for the recommendations developed in subsequent phases of the project.

The reports developed by the Analytic Team for the Review Panel are collected in Tabs 4 and 5. These reports incorporated recommendations from the testimony as well as literature review and information about patient safety initiatives around the country. Each content area was presented twice (in Round One and Round Two) and further revised for the final report. Round One reports were presented and discussed at meetings on April 28, May 12, May 26, and June 8, 2005. Round Two reports were presented and discussed at meetings on July 21 and August 4, 2005.

The Code Crosswalk behind Tab 2 may be helpful in understanding the codes used to identify topic areas in these reports.

Again, these documents have not been prepared for publication or wide distribution. We do, however, hope they prove useful for those wishing to understand how the Commission arrived at its recommendations.